

Pastoral care practices & code

The Carey Community is committed to supporting you not only in your academic endeavours but also in supporting your physical, mental, emotional, and spiritual well-being.

As a tertiary education provider, we are also required to uphold: The Pastoral Care of Tertiary and International Learners Code of Practice 2021. This code sets out the responsibilities we have as a college to ensure the health, safety, and well-being of our students. The new code came into effect in January 2022. Both the English and Te Reo Māori version are available as links below.

[Code English Version](#)

[Code Te Reo Māori Version](#)

KEY FEATURES OF THE CODE:

Our college's responsibilities under the Code include:

- Supporting students' wellbeing and protection through a holistic approach.
- Nurturing learning environments that are intended to support good student learning experiences across diverse learner groups.
- Providing ways to engage with the student voice.
- Having policies and practices that honour Te Tiriti o Waitangi.
- Delivering a clear complaints and disputes resolution process.

The Code also sets out some additional recommendations for the welfare of international students. Further information regarding the Code can be found at: [NZQA Code Information](#).

For further information relating to topics such as accommodation assistance, financial help, community and public services info, careers advice, mental health support services etc. Please refer to the Carey website support and wellbeing page:

<https://www.carey.ac.nz/current-students/support-and-wellbeing/>